

# The New Surgery

## Friends and Family Test Patients Comments December 2014 and January 2015

Everyone at the new surgery is very helpful.  
I would like to get better and they help me  
the GP's always follow everything up  
Because you always look after my daughter so well.  
the practice has retained 'traditional family doctor' values  
efficient caring surgery  
appointments usually available on the same day  
excellent service from all staff very professional through with personal interest  
and great care in a timely fashion  
good service  
I like my practice and the staff. They are always helpful.  
the advice staff and doctors are all very understanding  
great service always  
I'm very happy.  
this doctors surgery is fantastic, I never had to get an appointment for my young daughter a  
Total rarity in London fantastic practice.  
satisfying service  
because you help me a lot with my health  
good service  
friendly and helpful especially the reception staff  
good treatment for 48years  
the GP I usually see Dr Jolly very understanding and listens to concerns  
always professional and helpful never rushed  
excellent help advice and waiting time every time  
efficient and listened  
dr Seth had loads of practice and he is really good quality  
Doctors are very helpful give full attention and very friendly.  
good practice  
everyone is always friendly and extremely helpful  
because I think they are very good  
nice staff  
Prompt, Pleasant and efficient  
Drs very polite and understanding examined my child and gave necessary meds.  
staff polite and helpful doctor relaxed and thorough  
staff very friendly good service  
I get everything the way I like  
always good service  
Been with the surgery for 10yrs so far so good.  
feel at ease explaining my problems very quick and efficient arranging an emergency  
appointment  
quick and efficient

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surgery is friendly and helpful and I can always get a convenient appointment  
very good service  
positive disposition  
Dr Seth always gives you answer that you can understand regarding your problem  
very good service  
Dr's listen and I feel he understands  
very good service  
very reliable and always available Dr Seth very satisfied  
quick confident in response of visit  
I can phone the surgery for the day appointment and get seen on time.  
very friendly always there to help  
friendly staff, environment, local  
very nice and helpful especially Dr Omar  
always receive good quality care at the practice never any concerns  
very friendly efficient Dr has reassuring manner, organised reception staff  
Dr Shareef always very helpful and supportive willing to spend time with you and give an answer  
good service good treatment very nice and professional doctor  
friendly staff, good doctor  
I was seen promptly and my quires were dealt with in a professional manner  
nice professional doctor  
friendly professional service  
service has always been satisfactory I have never had any problem with the surgery  
good consultation  
excellent doctor, receptionists, time keeping, phone contact  
it is a very reasonable service  
quick and friendly  
quick appointment, good consultation  
listen to symptoms felt reassured, recommended to come back for further treatment  
Pt since 1968 would recommend to family and friends all 3drs and staff are marvellous.  
Good service.  
Good service.  
always very good care, helpful, on time, very happy with service  
friendly staff  
super helpful  
doctors and staff do their job properly and pay attention to detail  
very comfortable to talk to and understand  
always get perfect answer for my problem  
absolutely fantastic cannot recommend highly enough