

The New Surgery

OUR PRACTICE STAFF ARE HERE TO HELP YOU.
OUR AIM IS TO BE AS POLITE AND HELPFUL AS
POSSIBLE TO ALL PATIENTS.

IF YOU CONSIDER THAT YOU HAVE BEEN
TREATED UNFAIRLY OR INAPPROPRIATELY,
PLEASE ASK THE RECEPTION STAFF TO CONTACT
VARSHA CHOCHAN THE PRACTICE MANAGER WHO
WILL BE HAPPY TO ADDRESS YOUR CONCERNS.

HOWEVER, SHOUTING AND SWEARING AT
PRACTICE STAFF WILL NOT BE TOLERATED
UNDER ANY CIRCUMSTANCES AND PATIENTS
WHO ARE ABUSIVE WILL BE REMOVED FROM THE
PATIENT LIST.

PLEASE HELP US TO HELP YOU.
THANK YOU.